

The Scarlett Rose Tattoo Studio LTD

Full Terms and conditions

Shop Opening times:

Tue to Fri - 10am - 6pm

Address:

7 Mill Yard,
Mill Street,
MK40 3HD.

Email: thescarlettrosestudio@gmail.com

Phone: 01234313862

Thanks for your co-operation:

Please read our terms and conditions carefully, especially **(SECTION.a) (25) (SECTION.d)** before getting a tattoo done at our studio because you must accept before getting any tattoo work done period.

Why:

They have been carefully created to minimise the risks and protect all parties involved before undergoing treatment here at **The Scarlett Rose Tattoo Studio Ltd.**

24hour cool off period:

To be able to cancel a session without definitely losing the deposit, you must do so before 24hours from the time you paid it.

Exceptions:

- Only if you have an unforeseen medical condition that is proven, does the cooling-off period not apply.. **(5.a)**

'In asking for this information and creating these terms, we as a company are acting under government guidelines. Operating responsibly within bylaws set out by our local council, who is working closely to keep us all safe".

"If you agree we look forward to seeing you soon when you get your new custom tattoo".

If you need help click [\(here\)](#)

(1-5)

Please read in full:

(1) You must agree that you are, or the person you are booking for, is at least 18 years old. (2.a) It is important that you or the person you book for must fully understand and adhere to all of our terms and conditions outlined below before getting a tattoo done by us. (2.b) It is down to you/person you book to find out this information in its entirety through personal research, following the links we have provided for you. (3.a) Whoever made the appointment must accept full liability to any financial costs paid, and you are fully aware of your actions and personal liability when making decisions for yourself or anyone else. Especially when entering into any of our company's contracts or getting a tattoo. (3.b) It does not matter whether you are booking for yourself or someone else entirely, it is down to your own responsibility to make sure all parties involved understand our policies and risks fully, whether they knew about the session or not. (4) We will also ask for an authentic signature to confirm your agreement on the day of your booking on our consent form.

(5.a) Contact us within 24hours of making a booking if you do not agree to any of the terms outlined. (5.b) If you fail our medical requirements please contact us ASAP,

failing to comply with all of these terms, could lose you any money you have paid as a deposit/voucher, stopping the chance for you to get a refund as mentioned below. (SECTION

.a) (25) (SECTION.d)

[\(Link to consent form\)](#)

(6)

Payments:

(6) You must be well aware if not already that any money/voucher sales we have received from you prior to getting a tattoo, will and have been used by our company as a non-refundable deposit.

(7)

Your Contract:

(7.a) Deposits are deemed as partial payment towards a potentially completed tattoo at a later pre-arranged date agreed by yourself.(7.b) In all normal cases these terms and conditions are said in-person plus our hand out information clearly states in writing that all deposits/vouchers are non-refundable, and once purchased online or in-store cannot get refunded in any way, other than what is mentioned below.

(8-11)

Deposit use

(8.a) Each deposit is held against your contract from receipt and does not cover any design to be completed, because the design is deemed by us free with each booking. (8.b) Their full value must be put towards a newly booked tattoo appointment, with any one of our practitioners from our Studio. (9.a) There is no limit to the amount of deposit we can accept unless it exceeds the total quoted price or> (10) If the amount is secured via a voucher when in this case the limit is

£150 (10.a) The deposit amount could be the total quoted price, as long as the person entering the contract agrees with (7.b) (11) Failing to show up to an appointment without any contact will result in you losing the full deposit amount.

(12)

Shop minimum:

(12.a) We have a shop minimum price of £40 to £50, regardless of any promotional offer/event at any time. (12.b) The minimum shop price is variable depending on which artist is booked and is not negotiable.(12.c) On minimum shop tattoos We will only accept full payment as a deposit to secure any pre-booked appointments in the Calendar.(12.d) Any shop minimum bookings from walk-in appointments booked that same day, will also need to be paid in full to secure the tattoo.

(13-18)

Vouchers:

(13) Vouchers will be used as a deposit of a new tattoo, or as a top-up or complete the remaining balance of the pre-agreed total price whether you brought it or not.

(14.a) If the voucher amount exceeds the' quoted price you will be able to put the rounded up amount towards a new session as a deposit to secure a new date for more continued work.

(14.b) You can not however exchange them for a refunded cash amount. We will only sell a minimum of £50 worth of vouchers, however, the actual value of the sale may vary if brought in a promotional period at the time of purchase. (15) Each voucher can only be exchanged at the value of the voucher regardless of any promotional offers running at the time of exchange. (16)

A maximum of £150 worth of vouchers can be used and redeemed per single booking per person. (17) Every voucher can only be spent one single time, on a single booking. (18) All vouchers must be used within a year to the date purchased.

(SECTION.a)

What we as a company have to do:

- We have created a system that acts inside bylaws set by the government to create guidelines for local authorities and practitioners to follow. Including council sectors like environmental health to protect all parties involved when getting a tattoo.
- The local council regulates tattooists by issuing licences based on the idea that all practitioners adhere to these said guidelines. Tattoo licenses can be awarded or revoked by the environmental health officers if the practitioner is found to be unsafe for the public, by acting outside of the standards expected.
- This means that The Scarlett Rose Studio Ltd and any of its licensed practitioners has the right to refuse or cancel treatment voiding your part in the contract at any point if we ourselves believe that the procedure could or would fall outside of the tattoo bylaws and/or our terms and conditions, and is deemed by the company or any independent practitioner to not be safe for either party involved until proven otherwise.

(SECTION.b)

What you will have to do:

- You will need to bring photo ID if you look under 25,
- Fill out information including doctors surgery details, and medical health-related questions.

- At the moment we are a cash-only Studio so you will need the full quoted amount in cash.

(19-21)

Need to reschedule:

(19.a) Booked dates can be rearranged to suit you, with the same deposit/voucher.

(19.b) If you need to reschedule and want to keep and use your deposit. You must notify us within 48 hours prior to the booked appointment. (19.c) We can easily rearrange an appointment no problem without you losing your money if you give us the said prior notice. (20) We will work with you to re-book you back in at a later date to suit your needs. (21) You will only lose the total deposit if you fail to show up and/or fail to notify us outside of our shops 48-hour cancellation policy,

(22-23)

Deposit refunds

(22.a) The deposit can be refunded outside of 48hours in rare circumstances, only with the CEO's permission, but we may ask for various types of proof in certain cases including a note from your Doctor. (22.b) If agreed that you are entitled to a refund It can take up to 30 days to get the full amount back. We will try to do it in the least time possible and we are sorry for any inconvenience this may cause. (23) Depending on what's the best method agreed by you at the time asked, we may require you to share with us your bank details or postal address to be able to pay you back promptly.

(24-27)

Important:

(24) We must know of any change of circumstance that could stop the tattoo procedure happening on the agreed date before at least 48hours prior to the procedure. (25) You must disclose any known serious health-related issues that you have to our company ASAP preferably way outside of 48 prior to your appointment.

(26) Our license prohibits us from tattooing if a client has certain conditions/illnesses, and the procedure may have to be cancelled/postponed on the pre-booked date by us if it is discovered you have anything that could harm you or anyone of our practitioners/a member of the public.

(27) if you are found by all means to have any of the mentioned medical problems in our questionnaire, and you failed to notify us before the 48-hour rule, you could lose your deposit completely.

[\(Link to medical checklist\)](#)

(28-29)

Touch-Ups:

(28.a) We offer free one touch-up on any of our tattoos from our Studio if needed.

(28.b) The touch up must be completed by the artist who did it originally, and can not be re-worked by any other artist unless paid for. (29) We will charge however voiding our free touch up rule if it is obvious that the fault is caused by something that we can not accept responsibility for. Like sun damage or any type of injury inflicted after completion and once the tattoo is fully healed.

(30-32)

Reasons why we will, or might cancel your booked session include:

(30) If we believe that the procedure could cause increased risk to your or the practitioner's health from any of our professional team's investigation. (31) Including if any findings on either our consent form or any general conversation or visual observations, unless proven otherwise. (32) If any obtained information Indicates that you could be at an increased risk of causing actual bodily harm to anyone inside the studio.

(SECTION. C)

Some reasons for sudden cancellations, may include:

- Visible Eczema or rashes on the area or cuts/bruising on the tattoo site,
- Obvious sunburn or any skin damage not mentioned that could prevent the tattoo from being completed on the booked date.
- Admission or failing to admit, to having any health-related issues within the past year outlined within the consent form and medical questionnaire.
- Failing to agree to produce a Doctor's note for any personal health-related issues upon request by the company itself, or any licenced practitioner acting under our license's guidelines.
- If the practitioner finds any reason that the tattoo could put you at a heightened risk of health complications from answers you give through our consent form or any further questioning or observations.
- If you are found to be untruthful or misleading on any part of the consent form or through further questioning in person, you could get your session cancelled.

(33)

Our rights:

(33) We as a company or any of its practitioners can cancel your tattoo session if we believe you to be under the influence of any drugs including alcohol on the day of the treatment or potentially 48 hours before.

Thankyou

(34) We need you to be honest on our medical history questions so we can protect you and we may need to ask for proof from your Doctor. (SECTION A) (25) (27) (113-6)

(SECTION. d)

Summary:

If you void any part of your contract including any part of these terms and conditions.

Unfortunately, you might not get a tattoo on the actual booked date. And at worst you could lose your total deposit and the chance to get tattooed by us in the future indefinitely (SECTION A)

If we need to cancel/reschedule:

(35.a) If the practitioner is late or at worse ill or in an emergency, and unable to make the appointment. Unfortunately, we as a company can not guarantee that we will be able to give you notice prior to the day of the tattoo appointment. (35.b) However, in all circumstances in any case we will always try to give you as much notice as possible given the situation. (36) We will message any one of your details we have stored in our system notifying you of the situation, provided they are correct ASAP.

We would ask for your co-operation:

(37.a) If it is our fault and we cancel/reschedule, regardless if the company had any control or not, we apologise ahead for any inconvenience this situation may cause. And we hope that you

will understand that we can not be fully responsible for each individual employee's actions because they are sole traders acting independently.

(37.b) We understand this could be stressful but ask you to please cooperate in helping us sort out the problem as fast as possible. (38) We will always try our hardest to work with you to re-book with the same deposit, at the least inconvenience and postponed time possible regardless of artist. (39) If you go with another artist we will do it at our expense, and we would cover the new artist's wage on agreement from the CEO that the original artist has acted unprofessionally. (40) We accept no form of abuse or discrimination, neither will be tolerated from either party.

[\(Complain about abuse here\)](#)

Your acknowledgement:

(41.a) By acknowledging this document's existence without any opposition, we will assume you agree to all policies outlined and fully understand the repercussions if you fail to act within our policies. (41.b) We will need to clarify this assumption with a live signature to clarify your agreement when you arrive at your appointment, which is on our consent form you will fill out on arrival.

“Please if you have any further questions or concerns, feel free to speak to a team member and ask to speak to the owner”.

Contact:

@thescarlettrosestudio@gmail.com

Or

01234 313862

Or

If you live locally, Pop by in store

[\(Directions\)](#)